

Refund Policy (Worldpay Credit Card payments)

What if my card is refused?

Cards are not refused by Thinkprint UK but by your bank or card issuer. There could be many reasons this may happen and we suggest you contact your card issuer in the first instance if you incur a problem with your payment being declined.

Can I have a receipt?

Yes. You will receive a confirmation of your payment on your screen after you make the payment. This will display your unique transaction number. You will also receive an email confirming the payment has been successful.

Cancellations

You have a right to cancel your order seven days after payment is made or seven days after receipt of the goods (whichever is the longer) , to cancel your order please call the Support team on 01606 784567 or email sales@thinkprint.co.uk